



## **FINAL REPORT**

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### **I. Executive Summary**

**Program Title:** BULGARIA FLOOD RELIEF

**Cooperative Agreement/Grant No:** 183-A-00-05-00102-00

**Country/Region(s):** Bulgaria

**Disaster/Hazard:** Flood

**Time Period Covered by This Report:** September 26, 2005 to May 31, 2006

### **II. Program Overview**

#### **A. Goal and objectives of the program as outlined in the proposal**

**Overall goal:** Overcome the consequences of the floods in Bulgaria.

#### **Objectives:**

1. Ensure the continuous access to clean drinking water for the population in affected municipalities in Plovdiv, Vratsa and Montana districts by providing water pumps to replace destroyed or ineffectively functioning water supply installations;
2. Ensure adequate living conditions for more than 600 displaced and flood affected households suffering from destroyed household equipment through provision of standardized household equipment;
3. Support the recovery of schools, and minimize school children drop-outs in affected areas resulting from inadequate functioning of school infrastructure through provision of items for school/kindergarten kitchens equipment, heating systems, and resting facilities at kindergartens;
4. Provide technical equipment and materials to the SACP, in order to improve its capacity to act in crisis situations;
5. Organize proper distribution and monitoring of purchased items across the affected areas in the country.

**B. Profile of the targeted population and the critical needs identified in the proposal**

Bulgaria has gone through several waves of serious natural disasters in the period May – September 2005. Unexpected heavy and persistent rainfalls have flooded territories in over 30 municipalities in 14 districts in different parts of the country, causing serious damage to both big cities and smaller villages. Many people found themselves in desperate need of drinking water, food, blankets, clothes and eating utensils. For the period 25.05 – 13.07 only, around 6 300 buildings (both public and private) were damaged, a large part of them completely destroyed, leaving hundreds without shelter. The estimated number of affected people was over 3 million, 35 000 of them children under 16, and the damages reportedly went beyond 75 million Euro.

After the initial disaster response to the floods sweeping over Bulgaria in the summer of 2005, it became clear that the scope of damages is such that it would be hard for the government to deal with the situation in view of the upcoming winter. This realization lead to modification of the initial idea to provide massive technical assistance to the State Agency for Civil Protection in terms of vehicles, equipment and material which to increase their preparedness to react in occasions of disaster.

A community based program was devised following from the more thorough evaluation of the situation conducted in November 2005. Needs assessment followed a **twofold approach** to information collection. The process considered both direct needs of affected population and considerations of the central authorities:

- on one hand the needs assessment is based on contacts and interviews conducted by CARE's Emergency Response Team with municipal authorities and population in affected areas in order to identify the concrete needs on the ground (down-up approach);
- On the other hand the conclusions incorporate the analysis of information available on central level from different ministries as well as within the Standing Committee and the Ministry of State Policy for Disaster and Accidents, which congregates data from all other governmental institutions (top-down approach). NOTE: In the subsequent phase, the MSPDA will require a confirmation procedure from the mayors of the affected municipalities in order to ensure full transparency and appropriateness of the aid to be delivered.

The combination of the above two approaches for information collection, analysis and counter-checking guarantees meeting the immediate needs and safeguarding the rights of the affected persons in the flood affected areas. The program was based on a set of carefully designed criteria for program implementation:

- The emergency response program must provide assistance to the immediate needs of the affected population in all regions hit by the 2005 floods;
- The distribution items must enable affected municipalities to overcome the consequences of the flood and provide for the achievement of people's rights such as: access to drinking/clean water, functional educational and social facilities, and housing;
- The assistance program must be well-coordinated and carefully monitored following the CARE International Program Principles, the donor requirements and by providing an opportunity for effective collaboration with local and central authorities.

In such a way the following groups of the population were targeted:

- ✓ People affected by the floods in need of adequate living conditions – nearly 650 affected households receiving equipment and even more receiving heating materials and bed sets;
- ✓ People affected by the floods in need of accessing clean drinking water;
- ✓ Children affected by the floods in pre-school and school age with the aim to minimize school drop-outs or school closings due to inadequate functioning of flood affected school infrastructure – ca. 60 schools and kindergartens and more than 5 000 children;
- ✓ State and municipal institutions engaged in supporting people in crisis situations.

### **III. Program Performance**

**A.** Describe the program performance, vis-a-vis the program objectives as outlined in the Grant:

#### **Objective 1:**

##### ***1) Purchase and deliver the pumps and other equipment to pump stations in 3 districts in Bulgaria;***

The needs of the pump stations in these three districts were gathered at project development. At the onset of the project an engineer conducted visits to the sites to establish the exact parameters of the necessary equipment and determine possible optimizations.

The consultant produced a needs assessment report and recommendations according to which the technical specifications for the procurement procedures were developed. A two stage procurement procedure was organized to evaluate the companies on the grounds of formal criteria, while the technical specifications were being developed to save time and ensure timely delivery. The contract was finally concluded on the 7<sup>th</sup> of April.

The following equipment was purchased and delivered to the pump stations. Each delivery is documented in a hand-over protocol signed between the vendor and CARE Bulgaria and between CARE Bulgaria representatives and the representatives of the three district "Water supply and canalization" Companies. Upon receipt of all items an overall Transfer of Title Agreement for the entire set of equipment was signed.

The following table summarizes the equipment and destinations:

<b>Municipality</b>	<b>Pump stations</b>	<b># of people supplied</b>	<b># of pumps</b>	<b># of complex protection units</b>	<b># frequency regulators</b>
Mezdra	Darmantsi	2000	1	1	
	Ljuti brod	1100	2	2	
	Lik	1000	2	2	
Byala Slatina	Tlachene	500	1	1	
<b>Total</b>	<b>Vratsa</b>	<b>4600</b>	<b>6</b>	<b>6</b>	<b>0</b>
Montana	Doktor Josifovo	900	2	2	
	Beli brod	500	2	2	
Lom	Dobri dol	32000	2	2	
<b>Total</b>	<b>Montana</b>	<b>33400</b>	<b>6</b>	<b>6</b>	<b>0</b>

Plovdiv	Plovdiv – East 1	30000	2	2	
	Plovdiv - East 2	60000	4	4	2
	Markovo 1	10000	2	2	
	Plovdiv – North	90000	4	4	2
	Plovdiv – South	15000	5	5	2
Pyrvomai	Tatarevo	10000	1	1	
	Pyrvomai – New 1 Podem	19000	7	7	
Total	Plovdiv	234000	25	25	6
		<b>272000</b>	<b>37</b>	<b>37</b>	<b>6</b>

**Objective #2:**

***1) Gather thorough information about the needs of affected households;***

The activity was implemented with the assistance of the Ministry of State Policy for Disasters and Accidents. The Ministry sent out a letter to all 239 municipalities declaring damages caused by the floods. The requested information covered the needs of households and institutions affected by the disaster. Municipal officials were also requested to categorize the level of damages suffered by the households. As a result, by the 21<sup>st</sup> of December, feedback was received from 124 municipalities. 43 of these declared that they have neither households, nor institutions in need of assistance and 19 submitted only institutional needs. The other 64 municipalities have reported the following needs.

	I group most severe	II group	III group	Unidentified	<b>TOTAL</b>
<b>Number of households</b>	103	95	2038	58	<b>2340</b>
<b>Number of people</b>	324	378	5878	99	<b>6842</b>
<b>Cooking stove</b>	54	59	956	27	<b>1139</b>
<b>Washing machine</b>	27	65	740	15	<b>884</b>
<b>Refrigerator</b>	60	59	773	48	<b>983</b>
<b>Electric heater</b>	32	33	182	6	<b>253</b>
<b>Wood heaters</b>	47	48	714	27	<b>879</b>
<b>Bed sets</b>	80	191	1854	67	<b>2192</b>
<b>Blankets</b>	80	191	1726	67	<b>2064</b>
<b>Heating wood (tons)</b>	402	153	2160	5	<b>2970</b>
<b>Coal (tons)</b>	32.5	71	1168		<b>1269.5</b>

As there were limited resources it was necessary to cross check and prioritize the needs, as well as take all necessary measures to ensure the effective allocation of the available funds. Therefore the following was undertaken:

- Items that were not initially budgeted for, such as heating stoves and electric heaters, were discarded.
- The bed sets and blankets were to be covered to the fullest extent
- Since it was late winter by the time the delivery of heating materials was organized quantities purchased were decreased.

- d) A set of criteria was developed to avoid arbitrary decision on who the recipient would be and what they would receive.
- e) Efforts were made to cross-check information and validate the municipal request by other sources. Final quantities were established based on:
  - The additional information collected,
  - actualization and prioritization of the information by the municipalities;
  - monitoring visits on site,
  - and validation of the information by the Agency for Social Assistance structures;

**2) Purchase and deliver to households assistance items;**

A legitimate, transparent, participative procurement procedure was in put in place to avoid any future claims by vendors as to the fairness of the evaluation procedures and selection. Representatives of the Ministry of State Policy for Disasters and Accidents and the State Agency for Civil Protection were invited to sit on the commissions to insure participation and credibility of decisions.

ITEM	Vendor	Contract concluded	Delivered by
Household electric items	MAGNUM – D OOD	21.2.2006	30.05.2006
Heating materials	TOPLIVO AD	15.2.2006	10.03.2006
Bed sets	Vratitza OOD	17.4.2006	17.05.2006
Bed covers and beds	ET Petrov – 95	03.4.2006	16.05.2006

After concluding the contracts, vendors delivered the purchased items to the beneficiaries directly. The handover documentation (following the Transfer of Title agreement format, but simplified to allow for easy handling) was signed as items were handed out. Each recipient signed the documents, including a declaration that he/she has disclosed his/her personal data (personal identification number) voluntarily.

In the case of heating material, they were delivered by the vendor to recipients, and the CARE team conducted subsequent monitoring of the distribution. No problems were found with the distribution and the actions of the vendors – Toplivo has delivered all contracted quantities as agreed. In the case of bed sets and blankets, items were delivered to local structures of the Agency for Social Assistance, who agreed to help us distribute them to recipients.

The following tables summarize the items deliveries and geographical distribution.

**Heating Materials:**

District	Municipality	Location (town, village)	households	institutions	Wood	Coal
	Сунгуларе	с. Дъбовица			6	
<b>Бургас</b>	<b>1</b>	1	<b>2</b>		<b>6</b>	
	Горна Оряховица	гр.Горна Оряховица	1			1
		Бутово	109			109
		Стамболово	137			137
	Павликени	3				246

		гр. В. Търново	17		39	4
		с. Ресен	7			7
		с. Русаля	3		9	
	Велико Търново	3			48	11
<b>ВЕЛИКО ТЪРНОВО</b>	<b>3</b>	<b>6</b>			<b>48</b>	<b>258</b>
		с. Краводер		1		10
		с. Ракево		2		30
	<i>Криводол</i>	2				40
		Мездра,	1	1	9	1
	<i>Мездра</i>	1			9	1
		Роман				3
	<i>Роман</i>	1				3
<b>ВРАЦА</b>	<b>3</b>	<b>4</b>			<b>9</b>	<b>44</b>
		Габрово	6		18	
		с. Камещица	1		3	
	Габрово	2			21	
<b>ГАБРОВО</b>	<b>1</b>				<b>21</b>	
		с. Бежаново		1		15
	Луковит	1				15
<b>ЛОВЕЧ</b>	<b>1</b>	<b>1</b>				15
		Велинград	13		39	
		Драгиново	7		21	
	Велинград	2			60	
<b>ПАЗАРДЖИК</b>	<b>1</b>	<b>2</b>			<b>60</b>	
		с. Обнова	1			1
		с. Асеновци				2
		с. Аспарухово				1
		с. Варана				1
		с. Градище				1
		с. Козар Белене				12
	<i>Левски</i>	6				18
<b>ПЛЕВЕН</b>	<b>1</b>	<b>6</b>				<b>18</b>
		Динк				26
		с. Царацово				26
		с.Калековец				3
		с.КОСТИЕВО				1
		Труд				14
	<i>Марица</i>	5				70
		с. Ягодово				1
	<i>Родопи</i>	1				1
		с. Триводици	10		9	7
	<i>Стамболийски</i>	1			9	7
<b>ПЛОВДИВ</b>	<b>3</b>	<b>7</b>			<b>9</b>	<b>78</b>
		Разград	3		6	3
		с. Дянково	3		3	3

		с. Раковски	2		2	2
		с.Дряновец	3		3	3
	<i>Разград</i>	4			14	11
<b>РАЗГРАД</b>	<b>1</b>	<b>4</b>			<b>14</b>	<b>11</b>
		Гр.Сливо поле	5		4	4
		С.Бръшлен	1		1	1
		С.Кошарна	5		4	5
		С.М.Враново	7		5	6
		С.Стамболово	6		6	5
		С.Юделник	1		1	1
	<i>Сливо поле</i>	6			21	22
<b>РУСЕ</b>	<b>1</b>	<b>6</b>			<b>21</b>	<b>22</b>
		с. Босна		1		5
		с.Гарван	3		6	3
		с.Искра	7		14	7
		с.Нова Попина	5		10	5
		с.Попина	7		14	7
		с.Слатина	4		8	4
	<i>Ситово</i>	6			52	31
<b>СИЛИСТРА</b>	<b>1</b>	<b>6</b>			<b>52</b>	<b>31</b>
		Гр. Неделино	4		12	
		с. Диманово	1		3	
		с. Гърнати	1		3	
		с. Кочани	1		3	
		с. Тънка бара		1	15	
	<i>Неделино</i>	5			36	
<b>СМОЛЯН</b>	<b>1</b>	<b>5</b>			<b>36</b>	
		Елин Пелин	1			1
		<b>Лесново</b>	1		3	
	<i>Елин Пелин</i>	<b>2</b>			3	1
		Гниляне	39			39
		Изгрев	18			18
		Кумарица	9			9
		Славовоци	42			42
		Житен	2			2
		Кубратово	16			16
		Мировяне	2			2
	<i>Нови Искър</i>	7				128
		г. Богров	2	1	10	
		кв.Челопечене	10		17	4
		с. Яна	1		2	
	<i>Кермиковци</i>	3			29	4
<b>СОФИЯ</b>	<b>3</b>	<b>12</b>			<b>32</b>	<b>133</b>
		гр. Гълъбово	6		12	6
		кв. Митьо Станев	2		4	2
		с. Априлово	4		8	4
		с. Искрица	1		2	1
		с. Медникарово	3		6	3

		с. Обручище	20		40	20
		с. Разделна	2		4	2
	Гълъбово	7			76	38
		с. Държава	1			1
		с. Зетово	19			19
	Чирпан	2				20
		с. Сърнево		1		10
	Раднево	1				10
<b>СТАРА ЗАГОРА</b>	<b>3</b>	<b>10</b>			<b>76</b>	<b>68</b>
		с. Дралфа	2		4	
		Търговище	2		4	
	Търговище	2			8	
<b>ТЪРГОВИЩЕ</b>	<b>1</b>	<b>2</b>			<b>8</b>	
		гр.Нови Пазар	2		6	
		с.Памукчи	2		6	
	Нови пазар	2			12	
<b>ШУМЕН</b>	<b>1</b>	<b>2</b>			<b>12</b>	
<b>16</b>	<b>26</b>	<b>76</b>	<b>593</b>	<b>9</b>	<b>404</b>	<b>663</b>

Delivered bed sets and blankets:

District	Municipality	Location (town, village)	# of households	# of household members	blankets	Bed sets
		с. Габър Total	25	120	120	118
	<b>Созопол Total</b>		25	120	120	118
		с. Дъбовица Total	9	16	16	16
	<b>Сунгурларе Total</b>		9	16	16	16
<b>Бургас Total</b>			34	136	136	134
		гр.Горна Оряховица Total	1	1	0	1
		с.Първомайци Total	1	3	0	3
	<b>Горна Оряховица Total</b>		2	4	0	4
		с. Кесарево Total	6	19	19	19
	<b>Стражица Total</b>		6	19	19	19
		гр. ВеликоТърново Total	37	123	123	123
		с. Ресен Total	7	35	35	35
		с. Русаля Total	10	22	22	22
	<b>Велико Търново Total</b>		54	180	180	180
<b>Велико Търново Total</b>			62	203	199	203
		с.Бело поле Total	2	8	4	4
	<b>Ружинци Total</b>		2	8	4	4



<b>Видин Total</b>			2	8	4	4
		гр. Криводол Total	9	40	40	40
		с. Галатин Total	3	8	8	8
		с. Градешница Total	1	4	4	4
		с. Пудрия Total	1	4	4	4
		с. Ракево Total	16	34	34	27
	<b>Криводол Total</b>		30	90	90	83
		гр. Оряхово Total	1	4	4	0
		с. Остров Total	1	6	6	0
		с. Селановци Total	1	5	5	0
	<b>Оряхово Total</b>		3	15	15	0
		гр. Роман Total	5	7	7	7
	<b>Роман Total</b>		5	7	7	7
<b>Враца Total</b>			38	112	112	90
		гр. Габрово Total	8	32	32	32
	<b>Габрово Total</b>		8	32	32	32
<b>Габрово Total</b>			8	32	32	32
		гр. Кърджали Total	24	93	93	93
		с. Перперак Total	10	33	33	33
		с. Кокиче Total	5	20	20	20
		с. Костино Total	1	4	4	4
		с. Майсторово Total	1	1	1	1
		с. Мъдрец Total	4	11	11	11
		с. Миладиново Total	1	2	2	2
	<b>Кърджали Total</b>		46	164	164	164
<b>Кърджали Total</b>			46	164	164	164
		с. Соколово Total	1	2	2	2
		с. Чавдарци Total	2	7	7	5
	<b>Ловеч Total</b>		3	9	9	7
		Гр. Угърчин Total	2	8	8	8
	<b>Угърчин Total</b>		2	8	8	8
		с. Златна Панега Total	1	6	6	6
	<b>Ябланица Total</b>		1	6	6	6
<b>Ловеч Total</b>			6	23	23	21
		с. Боровиново Total	5	22	22	22
		с. Бутрева Total	1	1	1	1
		гр. Велинград Total	21	52	52	52
		с. Враненци Total	4	13	13	13
		с. Горна Дъбева Total	6	21	21	21
		Драгиново Total	36	81	81	81
		с. Цветина Total	3	13	13	13
		с. Света Петка Total	4	13	13	13
		с. Чолакова Total	2	9	9	9
	<b>Велинград Total</b>		82	225	225	225
<b>Пазарджик Total</b>			82	225	225	225
		гр. Брезник Total	1	1	1	1
		с. Ноевци Total	1	2	2	2

	<i>Брезник Total</i>		2	3	3	3
<b>Перник Total</b>			2	3	3	3
		с. Динк Total	6	46	46	36
		с. Труд Total	4	20	20	20
		с. Калековец Total	5	11	11	11
		с. Костиево Total	4	19	19	19
	<i>Марица Total</i>		19	96	96	86
		с. Цалапица Total	8	39	39	39
		с. Ягодово Total	12	56	56	56
	<i>Родопи Total</i>		20	95	95	95
		с. Триводици Total	10	23	23	23
	<i>Стамболийски Total</i>		10	23	23	23
<b>Пловдив Total</b>			49	214	214	204
		гр. Разград Total	4	38	38	38
		с. Дянково Total	3	6	6	6
		с. Раковски Total	2	3	3	3
		с. Стражец Total	1	5	5	5
		с. Топчий Total	1	2	2	2
		с. Дряновец Total	4	8	8	8
	<i>Разград Total</i>		15	62	62	62
<b>Разград Total</b>			15	62	62	62
		Гр. Сливо поле Total	4	13	13	13
		с. Бръшлен Total	1	2	2	2
		с. Г.Враново Total	1	3	3	3
		с. Кошарна Total	8	34	19	34
		с. М. Враново Total	10	37	37	37
		с. Стамболово Total	6	17	17	17
		с. Черешово Total	1	4	4	4
		с. Юделник Total	1	5	5	5
	<i>Сливо поле Total</i>		32	115	100	115
<b>Русе Total</b>			32	115	100	115
		гр. Тутракан Total	5	17	17	14
		с. Бреница Total	4	6	6	6
		с. Преславци Total	1	5	5	5
		с. Търновци Total	2	8	8	8
		с. Цар Самуил Total	2	6	6	6
	<i>Тутракан Total</i>		14	42	42	39
<b>Силистра Total</b>			14	42	42	39
		с. Биково Total	16	50	27	32
		с. Бозаджий Total	5	14	14	2
		с. Кереман Total	10	34	20	21
		с. Крушаре Total	11	45	41	16
		с. Чокоба Total	5	16	10	10
		гр. Сливен Total	1	3	3	3
	<i>Сливен Total</i>		48	162	115	84
<b>Сливен Total</b>			48	162	115	84
		Гр. Неделино Total	8	16	16	16
		с. Диманово Total	1	2	2	2

		с. Гърнати Total	1	2	2	2
		с. Бурево Total	1	2	2	2
		с. Върли Дол Total	1	1	1	1
		с. Диманово Total	1	1	1	1
		с. Кочани Total	1	3	3	3
		с. Крайна Total	1	1	1	1
		с. Тънка бара Total	1	5	5	5
	<b>Неделино Total</b>		16	33	33	33
		гр. Баните Total	1	1	1	1
		с. Треве Total	1	1	1	1
	<b>Баните Total</b>		2	2	2	2
<b>Смолян Total</b>			18	35	35	35
		с. Врачеш Total	17	0	17	17
		с. Новачене Total	15	15	40	40
		с. Боженица Total	1	1	1	1
		с. Трудовец Total	1	1	1	1
	<b>Ботевград Total</b>		34	17	59	59
		гр. Долна Баня Total	1	1	1	1
	<b>Долна Баня Total</b>		1	1	1	1
		с. Цръклевици Total	1	2	2	2
	<b>Драгоман Total</b>		1	2	2	2
		гр. Елин Пелин Total	14	31	30	30
		с. Караполци Total	1	1	1	1
		с. Лесново Total	4	19	19	19
	<b>Елин Пелин Total</b>		19	51	50	50
<b>София Total</b>			55	71	112	112
		с. Горни Богров Total	5	14	14	14
		кв. Челопечене Total	9	29	25	29
	<b>Столична, район Кремиковци Total</b>		14	43	39	43
<b>София Град Total</b>			14	43	39	43
		гр. Гълъбово Total	6	19	19	19
		кв. Митьо Станев Total	2	4	4	4
		с. Априлово Total	4	8	8	8
		с. Искрица Total	1	2	2	2
		с. Медникарово Total	2	2	2	2
		с. Мусачево Total	11	37	37	37
		с. Обручище Total	20	44	44	44
		с. Разделна Total	2	4	4	4
	<b>Гълъбово Total</b>		48	120	120	120
		с. Манолово Total	1	6	6	6
		с. Търничене Total	1	6	6	6
	<b>Павел Баня Total</b>		2	12	12	12
		с. Държава Total	1	2	2	0
		с. Зетъво Total	20	79	79	0
	<b>Чирпан Total</b>		21	81	81	0
<b>Стара Загора Total</b>			71	213	213	132

		с. Ставрек Total	1	6	1	1
		с. Стара речка Total	2	7	3	3
	<b>Антоново Total</b>		3	13	4	4
		с. Дралфа Total	2	3	3	3
		с. Подгорица Total	1	1	1	1
		гр. Търговище Total	2	9	9	9
	<b>Търговище Total</b>		5	13	13	13
<b>Търговище Total</b>			8	26	17	17
		с. Суха река Total	1	5	5	5
	<b>Велики Преслав Total</b>		1	5	5	5
		гр. Нови Пазар Total	5	33	33	33
		с. З.Ореше Total	1	1	1	1
		с. Памукчии Total	1	2	2	2
		с. Стоян Михайловски Total	1	6	6	6
	<b>Нови пазар Total</b>		8	42	42	42
<b>Шумен Total</b>			9	47	47	47
		с. Дражево Total	1	3	3	3
		с. Кабиле Total	1	8	8	8
	<b>Тунджа Total</b>		2	11	11	11
		гр. Ямбол Total	1	8	8	8
	<b>Ямбол Total</b>		1	8	8	8
<b>Ямбол Total</b>			3	19	19	19
		Grand Total	616	1955	1913	1785
	<b>Grand Total</b>		616	1955	1913	1785
<b>Grand Total</b>			616	1955	1913	1785

**Delivered household appliances:**

District	Municipality	Location (town, village)	# households	Cooking stove	Washing mashine	refrigerator	Steam boiler
		с. Габър Total	26	25	22	23	0
	<b>Созопол Total</b>		26	25	22	23	0
		с. Дъбовица Total	7	3	3	5	0
	<b>Сунгурларе Total</b>		7	3	3	5	0
<b>Бургас Total</b>			33	28	25	28	0
		с.Първомайци Total	2	0	1	1	0
	<b>Горна Оряховица Total</b>		2	0	1	1	0
		с. Бутово Total	106	45	68	31	0
		с. Стамболово Total	203	62	73	68	0
	<b>Павликени Total</b>		350	107	141	99	0
		с. Кесарево Total	6	3	3	5	0
	<b>Стражица Total</b>		6	3	3	5	0
		гр. ВеликоТърново Total	26	14	12	20	0
		с. Ресен Total	7	2	5	7	0
		с. Русаля Total	6	5	4	2	0
	<b>Велико Търново Total</b>		39	21	21	29	0
<b>Велико</b>			356	131	166	134	0

<b>Търново Total</b>							
		<b>с.Бело поле Total</b>	4	4	2	2	0
	<b>Ружинци Total</b>		4	4	2	2	0
<b>Видин Total</b>			4	4	2	2	0
		<b>гр. Криводол Total</b>	7	4	0	6	0
		<b>с. Галатин Total</b>	3	3	0	2	0
		<b>с.Градешница Total</b>	1	1	0	1	0
		<b>с.Пудрия Total</b>	1	1	0	1	0
		<b>с.Ракево Total</b>	5	3	1	5	0
	<b>Криводол Total</b>		17	12	1	15	0
		<b>гр. Оряхово Total</b>	1	0	1	1	0
		<b>с.Остров Total</b>	1	1	0	0	0
		<b>с.Селановци Total</b>	1	1	0	1	0
	<b>Оряхово Total</b>		3	2	1	2	0
		<b>гр. Роман Total</b>	7	2	3	2	0
		<b>с. Кунино Total</b>	1	0	0	1	0
		<b>с. Струпец Total</b>	1	0	0	1	0
	<b>Роман Total</b>		9	2	3	4	0
<b>Враца Total</b>			29	16	5	21	0
		<b>гр. Габрово Total</b>	8	7	6	7	0
		<b>с. Камещица Total</b>	1	0	0	1	0
	<b>Габрово Total</b>		9	7	6	8	0
		<b>Гр. Дряново Total</b>	2	0	0	2	0
		<b>с. Денчевци Total</b>	1	0	0	1	0
	<b>Дряново Total</b>		3	0	0	3	0
<b>Габрово Total</b>			12	7	6	11	0
		<b>гр. Шабла Total</b>	18	14	2	7	0
		<b>с. Езерец Total</b>	1	0	1	1	0
	<b>Шабла Total</b>		19	14	3	8	0
<b>Добрич Total</b>			19	14	3	8	0
		<b>с. Дойренци Total</b>	1	1	0	1	0
		<b>с. Йоглав Total</b>	6	6	0	6	0
		<b>с. Соколово Total</b>	1	1	1	1	0
		<b>с. Хлеvene Total</b>	1	1	0	1	0
		<b>с.Чавдарци Total</b>	5	5	3	5	0
	<b>Ловеч Total</b>		14	14	4	14	0
		<b>гр. Троян Total</b>	1	1	0	0	0
		<b>с. Старо село Total</b>	1	0	1	0	0
	<b>Троян Total</b>		2	1	1	0	0
		<b>Гр. Угърчин Total</b>	2	2	2	2	0
	<b>Угърчин Total</b>		2	2	2	2	0
		<b>с.Златна Панега Total</b>	3	1	2	2	0
	<b>Ябланица Total</b>		3	1	2	2	0
<b>Ловеч Total</b>			21	18	9	18	0
		<b>Монтана Total</b>	1	0	0	1	0
	<b>Монтана Total</b>		1	0	0	1	0
<b>Монтана Total</b>			1	0	0	1	0
		<b>гр. Велинград Total</b>	10	7	5	8	0
		<b>с. Враненци Total</b>	2	2	0	1	0
		<b>с. Драгиново Total</b>	18	2	11	12	0
	<b>Велинград Total</b>		30	11	16	21	0
		<b>с. Динката Total</b>	10	2	6	2	0
		<b>с. Калугерово Total</b>	9	3	4	2	0
		<b>с. Лесичово Total</b>	62	21	16	26	0

	Лесичово Total		81	26	26	30	0
		с. Говедаре Total	2	2	2	2	0
	Пазарджик Total		2	2	2	2	0
Пазарджик Total			113	39	44	53	0
		с. Обнова Total	1	0	1	0	0
		с. Асеновци Total	4	3	0	2	0
		с. Аспарухово Total	1	1	0	0	0
		с. Варана Total	1	0	0	1	0
		с. Градище Total	1	1	0	1	0
		с. Козар Белене Total	9	5	4	3	0
	Левски Total		17	10	5	7	0
Плевен Total			17	10	5	7	0
		с. Дълго поле Total	48	23	25	0	0
		с. Ръжево Total	9	3	2	4	0
		с. Долна Махала Total	1	1	1	0	0
		с. Дълго поле Total	92	30	39	23	0
		с. Ръжево Total	20	7	7	6	0
		с. Черноземен Total	1	1	1	0	0
	Калояново Total		173	65	75	33	0
		с. Динк Total	28	28	15	0	0
		с. Калековец Total	5	5	5	3	0
		с. Костиево Total	5	2	2	5	0
		с. Труд Total	7	2	3	2	0
		с. Царацово Total	1	0	0	1	0
	Марица Total		46	37	25	11	0
		Пловдив Total	4	4	1	4	0
Пловдив Total			4	4	1	4	0
		с. Цалапица Total	3	3	1	1	0
		с. Ягодово Total	12	0	9	3	0
	Родопи Total		15	3	10	4	0
		гр. Съединение Total	14	7	5	8	0
Съединение Total			14	7	5	8	0
		гр. Хисаря Total	3	3	3	3	0
		с. Красново Total	30	19	15	0	0
		с. Михилци Total	5	5	5	5	0
		с. Старосел, Total	2	2	2	0	0
	Хисар Total		40	29	25	8	0
Пловдив Total			290	145	141	68	0
		гр. Разград Total	1	0	0	1	0
Разград Total			1	0	0	1	0
		Гр. Сливо поле Total	2	1	0	2	0
		с. Бабово Total	1	1	0	1	0
		с. Бръшлен Total	1	1	1	0	0
		с. М. Враново Total	11	9	4	7	0
		с. Черешово Total	1	0	1	0	0
	Сливо поле Total		16	12	6	10	0
Русе Total			16	12	6	10	0
		гр. Тутракан Total	11	11	0	11	0
		с. Бреница Total	4	4	0	4	0
		с. Преславци Total	1	1	0	1	0
		с. Търновци Total	3	3	0	3	0
		с. Цар Самуил Total	2	2	0	2	0
	Тутракан Total		21	21	0	21	0

<b>Силистра Total</b>			21	21	0	21	0
		<b>гр. Сливен Total</b>	1	1	1	1	0
		<b>с. Крушаре Total</b>	1	1	1	1	0
	<b>Сливен Total</b>		2	2	2	2	0
<b>Сливен Total</b>			2	2	2	2	0
		<b>Гр. Неделино Total</b>	8	4	7	8	0
		<b>с. Върли Дол Total</b>	1	0	0	1	0
		<b>с. Гърнати Total</b>	1	0	0	1	0
		<b>с. Диманово Total</b>	2	0	0	2	0
		<b>с. Крайна Total</b>	1	0	0	1	0
		<b>с. Тънка бара Total</b>	1	1	1	1	0
	<b>Неделино Total</b>		14	5	8	14	0
		<b>гр. Баните Total</b>	1	1	1	1	0
		<b>с. Треве Total</b>	1	1	1	1	0
	<b>Баните Total</b>		2	2	2	2	0
		<b>гр. Смолян Total</b>	2	1	1	2	0
		<b>с. Фатово Total</b>	2	0	2	2	0
	<b>Смолян Total</b>		4	1	3	4	0
<b>Смолян Total</b>			20	8	13	20	0
		<b>с. Врачеш Total</b>	28	11	3	14	0
		<b>с. Трудовец Total</b>	2	2	0	2	0
	<b>Ботевград Total</b>		30	13	3	16	0
		<b>с. Априлово Total</b>	2	0	1	1	0
		<b>с. Белопопци Total</b>	10	1	6	3	0
		<b>с. Долна Малина Total</b>	125	62	42	21	0
		<b>с. Долно Камарци Total</b>	7	0	5	3	0
		<b>с. Чеканчево Total</b>	3	2	1	0	0
	<b>Горна Малина Total</b>		147	65	55	28	0
		<b>гр. Долна Баня Total</b>	7	1	4	5	0
	<b>Долна Баня Total</b>		7	1	4	5	0
		<b>гр. Елин Пелин Total</b>	125	51	59	11	45
		<b>с. Голяма Раковица Total</b>	1	1	0	1	0
		<b>с. Григорево Total</b>	1	1	0	0	0
		<b>с. Доганово Total</b>	19	5	7	2	2
		<b>с. Лесново Total</b>	17	13	3	1	1
		<b>с. Мусачево Total</b>	2	1	1	0	1
		<b>с. Петково Total</b>	3	1	2	0	1
		<b>с. Равно поле Total</b>	16	10	4	2	4
		<b>с. Чурек Total</b>	7	5	2	0	0
		<b>С.Гол.Раковица Total</b>	10	9	1	0	0
	<b>Елин Пелин Total</b>		201	97	79	17	54
<b>София Total</b>			342	176	141	66	54
		<b>кв. Челопечене Total</b>	8	1	3	4	0
		<b>с. Горни Богров Total</b>	5	3	0	4	0
		<b>с. Долни Богров Total</b>	95	62	15	18	0
		<b>с. Желява Total</b>	1	1	0	0	0
	<b>Столична, район Кремиковци Total</b>		109	67	18	26	0
<b>София Град Total</b>			109	67	18	26	0
		<b>кв. Митьо Станев Total</b>	2	2	0	1	0
		<b>с. Априлово Total</b>	4	4	3	0	0

		с. Искрица Total	1	1	0	0	0
		с. Медникарово Total	3	3	0	0	0
		с. Мусачево Total	7	7	1	5	0
		с. Обручище Total	20	3	11	7	0
	Гълъбово Total		37	20	15	13	0
		с. Александрово Total	2	0	0	2	0
		с. Манолово Total	3	0	0	3	0
		с. Осетеново Total	7	7	0	2	0
	Павел Баня Total		12	7	0	7	0
		с. Зетъво Total	1	0	1	1	0
	Чирпан Total		1	0	1	1	0
Стара Загора Total			50	27	16	21	0
		с. Ставрек Total	1	0	1	1	0
		с. Стара речка Total	2	2	1	2	0
	Антоново Total		3	2	2	3	0
		гр. Търговище Total	1	0	1	1	0
		с. Дралфа Total	1	0	0	1	0
		с. Подгорица Total	1	1	0	1	0
	Търговище Total		3	1	1	3	0
Търговище Total			6	3	3	6	0
		с. Суха река Total	1	1	0	0	0
	Велики Преслав Total		1	1	0	0	0
		гр. Нови Пазар Total	5	4	3	0	0
		с. З.Ореше Total	1	0	1	0	0
		с. Памукчий Total	1	0	0	1	0
		с. Стан Total	1	1	1	0	0
		с. Стоян Михайловски Total	1	0	1	0	0
	Нови пазар Total		9	5	6	1	0
Шумен Total			10	6	6	1	0
		с. Дражево / с. Кабиле Total	1	2	2	2	0
	Тунджа Total		1	2	2	2	0
		гр. Ямбол Total	1	1	1	1	0
	Ямбол Total		1	1	1	1	0
Ямбол Total			2	3	3	3	0
Grand Total			1561	744	622	537	54

**3) Follow the situation in the country in terms of needs for food, related to the winter or another wave of floods and draw on contingency reserve to support governmental emergency actions.**

With regard to the winter conditions, it became clear that food assistance was not necessary. Thus the resources under this budget line were kept as contingency reserve which was to be available in case needed.

By spring the situation in country reached a state of emergency once more. Initially heavy rains cut the clean water supply in several villages, and later the raising levels of the Danube River, kept all authorities and humanitarian organization on red alert for some weeks. Gladly no serious damages occurred, but there were several places where the dykes gave in and caused water supply problems. CARE Bulgaria Emergency Response team was in continuous contact



with the representatives of the MSPDA and the SACP and provided food and water, both for the population and for the people working at the dykes. In addition, we ensured the transportation of tents and other items from a warehouse of SACP in Sofia to Vidin, where an evacuation tent camp was being built to take in potential evacuation of the town of Vidin in case the Danube broke the dykes.

**Delivered emergency assistance:**

Items	quantity	recipient municipality	Location(s)	Date supplied to location
<b>FOOD PRODUCTS</b>		Vidin	Vidin	<b>16.3.2006</b>
1kg Powder milk	36			
1kg Sugar	24			
1kg Flour	20			
1kg Beans	24			
1kg Lentils	24			
5kg Rice	4			
Potatoes – sack kg	20			
10l Vegetable oil	2			
Pork cutlet 30 pieces.x 70gr.	5			
Veal meat - kg.	10			
6kg Tomato paste	10			
Carrots - kg	5			
Oranges kg.	20			
Apples kg	20			
500gr. Salt	4			
15kg. White cheese	1			
400rp. Spaghetti	25			
125rp. Carrots and apples HIPP – puree	90			
125rp. Puree peach HIPP	90			
125rp. Puree - apricots HIPP	60			
125rp. Puree – spinach, cream, potatoes HIPP	252			
mineral water 10 l. bottles	400	Panagyurishte	Elshitsa village	<b>17.3.2006</b>
mineral water 10 l. bottles	300		Levski village	<b>17.3.2006</b>
mineral water 10 l. bottles	524		Panagyurishte	<b>17.3.2006</b>
mineral water 10 l. bottles	2304	Dolni Tsibyr Mayoralty	Dolni Tsibyr village	<b>13.4.2006</b>
mineral water 10 l. bottles	2304	Vidin	Vidin	<b>14.4.2006</b>
<b>FOOD PRODUCTS</b>		Vidin	Vidin	<b>14.4.2006</b>
1kg powder milk	10			
1kg sugar	48			
125gr. Apple pure	180			
125gr. Pear pure	120			
125rp plums pure	201			

830gr. Vegetable stew	200			
270gr. Can Rusensko	260			
140gr can rusensko	240			
160gr canned fish	201			
400gr. Pasta	200			
80gp farina	100			
6kg tomato paste	17			
Oranges	200			
cheese 15 kg	5			
Yellow cheese	30,65			
190kg potatoes purre	120			
125 gr. pure vegetable cream	180			
125 gr. Vegetable purre	201			
1 kg beans	54			
1 kg lentils	54			
1 rice	54			
<b>FOOD PRODUCTS</b>		SA "Civil Protection" - teams in Vidin		
		Vidin		<b>14.4.2006</b>
160 gr canned fish	501			
180 gr patte	501			
180 gr canned meat	501			
Yellow cheese	89,173			
140 gr cream cheese	250			
65 gr croasant	3750			
400 gr crackers	315			
155 gr waffles focus	1998			
156 gr waffles focus	502			
340 gr dry salami	100			
340 gr dry salami "Burgas"	100			
355 gr dry salami tirol	50			
70 gr bruscetti	2500			
mineral water 1,5 l. bottles	17640	Nikopol	Nikopol	<b>15.4.2006</b>
mineral water 1,5 l. bottles	5040	Dolni Tsibyr Mayoralty	Dolni Tsibyr village	<b>15.4.2006</b>
mineral water 1,5 l. bottles	16632	Lom	Lom	<b>19.4.2006</b>
mineral water 1,5 l. bottles	17640	Dolni Tsibyr Mayoralty	Dolni Tsibyr	<b>19.4.2006</b>

**Objective #3:**

***1) Gather thorough information about the needs of affected institutions;***

Similarly to the provision of assistance to households the achievement of objective three required an enormous amount of energy and time to acquire accurate and current information about the needs of the kindergartens, schools and other social or educational institutions targeted by the program. The decision here was even more difficult due to the fact that the inventory of many of the institutions (educational and social) is old, but it has not been damaged the flood. It was hard to find the balance by providing just distribution of available

resources, helping institutions that are in difficult economic situation and upholding the criteria of the program to support institutions affected by the floods.

Based on the initial information sent by the municipal authorities, letters requesting additional more detailed information as to the specifications of the necessary equipment, level of damages, general information about the institution were sent to more than 260 institutions in 49 municipalities (those that have reported needs of institutions).

As a result feedback was received from more than 170 institutions. Efforts were exerted to validate the information received. Governmental agencies and ministries responsible for the institutions were asked to confirm their needs and that their needs have been incurred due to the floods. Response was not always prompt, or thorough, however this to some extent helped CARE capture the real scale of damages. In addition consultations were made with specialists as to what is the appropriate, and legislatively required equipment in a school / kindergarten kitchen (we focused on damaged kitchen equipment in order to help schools and kindergartens care better for the children). Unfortunately, the requests from the institutions themselves, where quite general and did not contain any specifications of the exact equipment.

Finally, CARE Bulgaria's monitoring team conducted field visits to more than 50 institutions to validate information. The information collected confirmed the difficult situation most of these institutions were in.

A thorough list of needs was created on the basis of which procurement was organized.

## ***2) Purchase and deliver assistance items;***

The purchase of the items intended for schools, kindergartens and other institutions was organized together with the household items, since they were comparable items. The exception was the professional equipment, which also made up the biggest portion of spending.

ITEM	Vendor	Contract concluded	Delivered by
Professional kitchen equipment	SANDRA L.T.	17.4.2006	30.05.2006
Heating installations spare parts	RUVEKS IOS AD	7.4.2006	10.05.2006
Non-professional equipment	MAGNUM – D OOD	21.2.2006	26.06.2006
Heating materials	TOPLIVO AD	15.2.2006	10.03.2006
Bed sets	Vratitza OOD	17.4.2006	17.05.2006

The procurement of professional equipment caused unanticipated difficulties. In the course of the procedure, it became clear that the budget prices do not correspond to market value of the equipment in question. All offers received unfortunately ranged from 1.5 to 3 times the priced fixed in the budget. This forced us to reconsider the available resources the items planned for delivery. In addition a negotiation procedure was organized to establish whether it was possible for the vendors to lower the offered prices, by proposing different items or producers. Finally a compromise was made within the market situation, the available resources and the needs of the institutions.

The following table summarizes the delivered item and the geographical distribution.

District	Municipality	location (town, village)	# of instutions	# of children	microwave	cooking stoves*	professional cooking stove*	Refrigerator*	big refrigerator*	freezer	washing machines*	steam boilers*	bed sets	blankets	beds	heaters	professional food preparation machines	heating installation spare parts
		с. Бутово	2	78	1	1	0	1	0	0	1	1	0	0	0	1	0	0
	Павликени		2	78	1	1	0	1	0	0	1	1	0	0	0	1	0	0
		гр. Стражица	1	122	0	0	1	1	0	1	1	0	0	0	0	0	0	0
		с. Кесарево	1	74	0	0	2	1	0	1	1	0	74	74	0	0	0	0
	Стражица		2	196	0	0	3	2	0	2	2	0	74	74	0	0	0	0
<b>Велико Търново Total</b>			4	274	1	1	3	3	0	2	3	1	74	74	0	1	0	0
		с. Зверино	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
	Мездра		1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
		с. Краводер	1	22	0	0	0	0	0	0	1	0	0	0	0	1	0	0
		с. Ракево	2	180	0	0	0	1	0	0	0	0	0	0	0	3	0	0
	Криводол		3	202	0	0	0	1	0	0	1	0	0	0	0	4	0	0
		гр. Мездра	1	119	0	0	0	2	0	0	0	1	0	0	0	0	0	0
	Мездра		1	119	0	0	0	2	0	0	0	1	0	0	0	0	0	0
		гр. Роман	2	234	0	0	1	1	0	2	3	4	80	0	0	0	0	1
	Роман		2	234	0	0	1	1	0	2	3	4	80	0	0	0	0	1
<b>Враца Total</b>			7	555	0	0	1	4	0	2	4	5	80	0	0	5	0	1
		гр. Дряново	1	180	0	0	0	0	0	0	1	2	0	0	0	0	0	0
		с. Радовци	1	115	0	0	0	0	0	0	0	0	0	0	0	0	1	0
	Дряново		2	295	0	0	0	0	0	0	1	2	0	0	0	0	1	0
		гр. Севлиево	1	478	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	Севлиево		1	478	0	0	0	1	0	0	0	0	0	0	0	0	0	0
		гр. Плачковци	1	101	0	0	1	1	0	0	1	0	0	0	0	0	0	0
	Трявна		1	101	0	0	1	1	0	0	1	0	0	0	0	0	0	0
<b>Габрово Total</b>			4	874	0	0	1	2	0	0	2	2	0	0	0	0	1	0
		гр. Шабла	1	14	1	1	0	1	0	0	1	0	0	0	0	0	0	0
		с. Дуранкулак	1	16	0	0	0	1	0	1	1	0	0	0	0	0	0	0
	Шабла		2	30	1	1	0	2	0	1	2	0	0	0	0	0	0	0
<b>Добрич Total</b>			2	30	1	1	0	2	0	1	2	0	0	0	0	0	0	0
		гр. Ардино	3	339	0	0	3	2	1	2	1	2	378	378	0	0	0	0
		с. Боровица	1	86	0	1	0	0	0	1	0	1	0	0	0	0	0	0
		с. Бял извор	1	35	0	1	0	0	0	1	0	0	100	50	0	0	0	0

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		с. Горно прахово	1	69	0	1	0	1	0	0	1	0	19	38	0	0	0	0
		с. Диамандово	1	15	0	0	0	1	0	0	1	0	0	0	0	0	0	0
		с. Жълтуша	1	126	0	1	0	1	0	1	1	0	64	64	0	0	0	0
		с. Падина	1	43	0	1	0	1	0	1	1	0	86	86	0	0	0	0
	Ардино		9	713	0	5	3	6	1	6	5	3	647	616	0	0	0	0
		с. Миладиново	1	95	0	0	1	1	0	0	0	1	0	0	0	0	0	0
	Кърджали		1	95	0	0	1	1	0	0	0	1	0	0	0	0	0	0
		гр. Момчилград	1	88	0	0	0	0	0	0	0	0	90	90	0	0	0	0
		с. Груево	1	39	0	0	0	1	0	1	1	0	80	80	0	0	0	0
	Момчилград		2	127	0	0	0	1	0	1	1	0	170	170	0	0	0	0
Кърджали Total			12	935	0	5	4	8	1	7	6	4	817	786	0	0	0	0
		група с. Радювене	1	15	0	1	0	1	0	0	0	0	15	0	0	0	0	0
		групи в с. Дреново и с. Малиново	1	38	0	2	0	2	0	0	0	0	30	0	0	0	0	0
		с. Александрово	1	280	0	1	0	0	0	0	0	1	25	50	0	0	0	0
		с. Баховица	1	22	0	1	0	1	0	0	0	0	15	15	0	0	0	0
		с. Радювене	1	82	0	1	0	1	0	0	0	0	50	50	0	0	0	0
	Ловеч		5	437	0	6	0	5	0	0	0	1	135	115	0	0	0	0
		гр. Луковит	2	153	0	0	0	1	0	2	1	1	93	93	0	0	0	0
		с. Бежаново	1	156	0	0	0	0	1	0	0	1	0	0	0	0	0	0
	Луковит		3	309	0	0	0	0	1	1	2	1	93	93	0	0	0	0
		Zlatna Panega	1	111	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	Yablanitsa		1	111	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Ловеч Total			9	857	0	6	0	6	1	2	1	3	228	208	0	0	0	1
		с. Владимирово	1	60	0	0	1	0	1	0	0	0	0	0	0	0	0	0
		с. Портитовци	1	18	0	1	0	0	0	0	0	0	0	0	0	0	0	0
	Бойчиновци		2	78	0	1	1	0	1	0	0	0	0	0	0	0	0	0
Монтана Total			2	78	0	1	1	0	1	0	0	0	0	0	0	0	0	0
		гр. Велинград	1	120	0	0	1	0	1	0	1	5	120	120	0	0	1	0
		с. Драгиново	1	106	0	0	1	0	1	0	1	0	106	0	0	0	0	0
	Велинград		2	226	0	0	2	0	2	0	2	5	226	120	0	0	1	0
		с. Калугерово	1	35	0	1	0	0	1	0	0	0	0	0	0	0	0	0
	Лесичово		1	35	0	1	0	0	1	0	0	0	0	0	0	0	0	0
		гр. Пазарджик	2	670	0	1	1	1	0	0	1	6	60	60	0	0	0	0
		с. Огняново	1	41	0	0	1	1	0	0	0	2	41	0	0	0	0	0
	Пазарджик		3	711	0	1	2	2	0	0	1	8	101	60	0	0	0	0
Пазарджик Total			6	972	0	2	4	2	3	0	3	13	327	180	0	0	1	0
		гр. Кнежа	1	479	1	0	1	1	0	0	0	1	0	0	0	0	0	0
	Кнежа		1	479	1	0	1	1	0	0	0	1	0	0	0	0	0	0
		гр. Левски	1	132	0	0	0	0	1	0	0	0	0	0	0	0	0	0

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		с. Аспарухово	1	14	0	0	0	0	0	0	1	0	0	0	0	0	0	0
		с. Градище	1	84	0	0	0	1	0	0	0	0	0	0	0	0	0	0
		с. Трънчовица	1	13	0	0	0	0	0	0	1	1	0	0	0	0	0	0
	Левски		4	243	0	0	0	1	1	0	2	1	0	0	0	0	0	0
Плевен Total			5	722	1	0	1	2	1	0	2	2	0	0	0	0	0	0
		гр. Брезово	1	75	0	0	0	0	1	1	1	0	10	10	0	0	0	0
	Брезово		1	75	0	0	0	0	1	1	1	0	10	10	0	0	0	0
		с. Браниполе	1	83	0	0	1	0	0	0	0	0	0	0	0	0	0	0
		с. Брестовица	1	105	0	0	1	0	0	0	0	0	0	0	0	0	0	0
		с. Златитрап	1	32	0	0	0	0	0	1	0	0	0	0	0	0	0	0
		с. Първенец	1	119	0	0	0	0	0	0	0	0	25	25	0	0	0	0
		с. Устина	1	88	0	0	1	0	0	0	0	0	0	0	0	0	0	0
		с. Цаланица	1	99	0	0	1	1	0	0	0	0	50	0	0	0	0	0
		с. Ягодово	1	88	0	0	1	1	0	0	0	0	0	0	0	0	0	0
	Родопи		7	614	0	0	5	2	0	1	0	0	75	25	0	0	0	0
		с. Триводици	1	165	0	0	2	0	1	0	0	0	0	0	0	0	0	0
	Стамболийски		1	165	0	0	2	0	1	0	0	0	0	0	0	0	0	0
		гр. Съединение	1	57	0	0	1	0	1	1	2	5	32	32	35	10	0	0
	Съединение		1	57	0	0	1	0	1	1	2	5	32	32	35	10	0	0
Пловдив Total			10	911	0	0	8	2	3	3	3	5	117	67	35	10	0	0
		гр. Разград	6	1317	0	1	1	5	1	0	2	0	330	400	45	0	1	0
		Разград	1	146	0	0	1	1	0	1	1	0	0	0	0	0	0	0
		с. Дянково	1	120	0	0	0	1	0	0	0	0	120	120	0	0	0	0
	Разград		8	1583	0	1	2	7	1	1	3	0	450	520	45	0	1	0
		гр. Цар Калоян	1	60	0	0	1	0	0	0	0	1	0	0	0	0	0	0
	Цар Калоян		1	60	0	0	1	0	0	0	0	1	0	0	0	0	0	0
Разград Total			9	1643	0	1	3	7	1	1	3	1	450	520	45	0	1	0
		с. Проф. Иширково	2	159	0	0	1	1	0	0	0	0	0	0	0	3	0	0
	Силистра		2	159	0	0	1	1	0	0	0	0	0	0	0	3	0	0
		с. Босна	1	15	0	0	0	0	0	0	0	1	0	0	0	0	0	0
		с. Гарван	1	20	0	1	0	0	0	0	0	0	20	20	0	0	0	0
		с. Добротица	1	16	0	0	0	1	0	0	0	0	0	0	0	0	0	0
		с. Любен	1	22	0	1	0	0	0	0	0	0	22	44	5	0	0	0
		с. Попина	1	0,00	0	1	0	0	0	0	1	1	20	16	0	0	0	0
		с. Ситово	2	204	0	0	0	1	1	0	1	0	32	0	0	0	0	0
	Ситово		7	277	0	3	0	2	1	0	2	2	94	80	5	0	0	0
Силистра Total			9	436	0	3	1	3	1	0	2	2	94	80	5	3	0	0
		гр. Неделино	4	795	0	1	2	3	0	0	3	19	50	0	155	0	0	0
		с. Оградна	1	20	0	0	0	0	0	0	0	0	0	0	0	1	0	0
		с. Средец	1	0,00	0	0	1	0	0	0	0	1	20	20	20	0	0	0
	Неделино		6	815	0	1	3	3	0	0	3	20	70	20	175	1	0	0

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		гр. Смолян	2	669	0	0	2	1	0	0	2	2	0	0	0	0	1	0
		с. Кутела	1	20	0	1	0	0	0	0	1	1	15	0	0	2	0	0
		с. Могилица	1	15	0	0	0	0	0	0	1	0	0	0	0	0	0	0
		с.Търън	1	34	0	0	0	1	0	0	1	0	0	0	0	0	0	0
		Смолян	1	60	0	0	1	1	0	1	1	0	60	60	0	0	0	0
	Смолян		6	798	0	1	3	3	0	1	6	3	75	60	0	2	1	0
		гр. Чепеларе	1	220	0	0	1	1	0	0	1	0	0	0	7	0	1	0
	Чепеларе		1	220	0	0	1	1	0	0	1	0	0	0	7	0	1	0
<b>Смолян Total</b>			13	1833	0	2	7	7	0	1	10	23	145	80	182	3	2	0
		с. Доганово	1	60	0	0	2	1	0	1	0	0	120	60	10	0	0	0
	Елин Пелин		1	60	0	0	2	1	0	1	0	0	120	60	10	0	0	0
		Ихтиман	6	108	0	1	0	5	0	0	2	7	0	0	0	0	0	0
	Ихтиман		6	108	0	1	0	5	0	0	2	7	0	0	0	0	0	0
		гр. Костенец	2	237	0	0	2	2	0	1	2	2	212	0	25	0	0	0
		с. Костенец	1	80	0	0	1	0	1	0	1	1	80	0	25	0	0	0
	Костенец		3	317	0	0	3	2	1	1	3	3	292	0	50	0	0	0
		гр. Правец	2	172	0	0	0	1	1	0	1	0	150	152	0	0	0	0
		с. Видраре	1	52	0	1	0	0	0	0	0	0	50	50	0	0	0	0
		с. Джурово	1	114	0	0	0	1	0	0	0	0	0	0	0	0	0	0
		с. Осиковица	2	99	0	2	0	1	0	0	1	0	19	19	0	0	0	0
		с. Осиковска лъкавица	1	44	0	1	0	1	0	0	0	1	0	0	0	0	0	0
		с. Разлив	1	71	0	0	0	0	1	0	0	0	0	0	0	0	0	0
	Правец		8	552	0	4	0	4	2	0	2	1	219	221	0	0	0	0
		Нови Искър	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0
	София		1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0
		кв. Гниляне	2	0	0	0	0	3	0	0	8	0	60	30	30	0	0	0
		Столична, Район Нови Искър	2	0	0	0	0	3	0	0	8	0	60	30	30	0	0	0
<b>София Total</b>			21	1037	0	5	5	16	3	3	15	11	691	311	90	0	0	0
		гр. Раднево	1	158	0	1	0	1	0	0	0	1	0	0	0	0	0	0
	Раднево		1	158	0	1	0	1	0	0	0	1	0	0	0	0	0	0
		гр. Чирпан	3	1166	1	2	1	2	0	0	2	3	3	3	0	2	0	0
	Чирпан		3	1166	1	2	1	2	0	0	2	3	3	3	0	2	0	0
<b>Стара Загора Total</b>			4	1324	1	3	1	3	0	0	2	4	3	3	0	2	0	0
		с. Таймище	1	74	0	0	1	1	0	0	1	0	0	0	0	0	0	0
	Антоново		1	74	0	0	1	1	0	0	1	0	0	0	0	0	0	0
		гр. Попово	10	2440	0	0	1	10	0	0	1	1	110	60	0	0	0	0
		с. Априлово	2	152	0	0	1	2	0	0	0	2	0	0	0	0	0	0
		с. Водица	1	26	0	0	0	0	0	0	1	0	0	0	0	0	0	0
		с. Гагово	2	120	0	1	0	0	0	0	1	0	0	0	0	0	0	0
		с. Глогинка	1	48	0	0	0	0	0	1	1	0	0	0	0	0	0	0
		с. Долна Кабда	1	18	0	0	0	0	0	0	1	0	0	0	0	0	0	0

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	с. Дриново	2	47	0	0	0	1	0	0	1	0	0	10	0	0	0	0
	с. Еленово	1	33	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	с. Зараево	2	181	0	0	0	1	0	0	1	0	0	0	0	0	0	0
	с. Кардам	2	147	0	2	0	0	0	0	0	0	20	20	0	0	0	0
	с. Ковачевец	1	24	0	1	0	0	0	0	1	0	0	0	0	0	0	0
	с. Козица	1	18	0	0	0	0	0	0	1	0	0	0	0	0	0	0
	с. Ломци	1	178	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	с. Паламарца	1	18	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	с. Садина	1	19	0	1	0	0	0	0	0	0	0	0	0	0	0	0
	с. Светлен	2	218	0	1	0	0	0	0	1	0	0	0	0	0	0	0
	с. Славяново	2	142	0	1	0	0	0	0	1	0	0	0	0	0	0	0
	с. Цар Асен	1	18	0	0	0	1	0	0	0	0	0	0	0	0	0	0
	Попово	34	3847	0	7	2	18	0	1	11	3	130	90	0	0	0	0
	гр. Търговище	1	460	0	0	0	0	0	0	1	0	0	0	0	0	0	0
	с. Давидово	1	97	0	0	0	0	0	0	1	0	0	0	0	0	0	0
	Търговище	2	557	0	0	0	0	0	0	2	0	0	0	0	0	0	0
<b>Търговище Total</b>		37	4478	0	7	3	19	0	1	14	3	130	90	0	0	0	0
<b>Grand</b>		154	16959	4	37	43	86	15	23	72	79	3156	2399	357	24	5	2

\* NB: These heading include several types of the named item. I.e. Cooking stoves are 37 out of which 33 are only electric and 4 are combined, gas and electricity. For convenience this breakdown has not been presented here.



All institutions which received equipment, have signed a Transfer of Title Agreement. CARE distribution Monitoring team was present at site for the delivery of equipment. Similar to the dissemination of assistance to households, the vendors delivered the heating materials, bed sets, blankets and beds. Our team made subsequent checks and visits to confirm the delivery of the items as stated in the handover documents signed between the vendor and the recipients.

**Objective #4:**

The list of items was identified during the implementation of the previous grant agreement. These were included in the project descriptions and with the exception of the vehicles have undergone little alterations.

***1) Purchase and deliver item that will increase the ability of the SACP to react in crisis situations.***

Item	Quantity	vendor	contract concluded	Delivery date
Steam jet cleaners	29	Aviatrans OOD	24.2.2006	28.4.2006
Life saving jackets	1000 m.	Yacht Center Varbanov OOD	14.3.2006	08.5.2006
Static rescue ropes	5000 m.	Alpremontstroi OOD	31.3.2006	16.5.2006
Flat discharge hoses for pumps	5000 m.	Kirov AD	13.3.2006	10.4.2006
Flat discharge hoses, suction hoses and fittings **	3000 m. 100 x 6 m 11 sets	Kirov AD	28.4.2006	28.4.2006

The procurement procedures were organized as soon as technical specifications were available from the beneficiary. Four tender procedures were organized with the outcomes summarized above. The items were delivered to the warehouses of the State Agency for Civil Protection, from where they were to be distributed to the local structures of the Agency in the entire country. The handover process was diligently documented with handover protocols and Transfer of Title Agreements.

\*\* During this spring emergency alert, the State Agency received pumps to be used to pump out water. These however were not properly complimented with appropriate hoses and fittings and therefore were unusable, when needed the most. After a request received from the State Agency and upon consultation with the CTO CARE Bulgaria purchased additional hoses (both discharge and suction) and fittings, thus complimenting the pumps and allowing for their proper usage.

In addition to these items the project proposal included the procurement of three off-road vehicles to be used as rescue vehicles by the State Agency for Civil Protection. Approval for local procurement of the vehicles was not achieved and they were procured in the US. Through CARE Bulgaria, the Procurement department kept close interaction with the beneficiary to ensure that the vehicles correspond best to their needs.

**Objective #5:**

***1) Ensure accountability, fair and correct distribution and proper documentation.***

From the offset of the program a major concern of the team was to ensure that all stages of the implementation are properly documented, that all requests are thoroughly and fairly assessed and that assistance is based on the real situation on the ground.

The efforts to achieve the highest levels of accountability and proper use of resources covered all stages of the process from need assessment to delivery.

As mentioned above a major part of the efforts of the team in the beginning of the program was to collect and confirm the information about the needs of the target groups. Information was gathered from different sources including:

- Municipalities;
- State Agencies – most notably the State Agency for Civil Protection and the Agency for Social Assistance;
- Ministries – in particular the Ministry of Education and Science and the Ministry of Labor and Social Policy;
- Other donors and humanitarian organizations – most notable the Bulgarian Red Cross and Caritas;
- Beautiful Bulgaria Program, which implemented a large scale reconstruction project funded by the Netherlands targeting institutions damaged by the floods;
- Field monitoring visits;

In addition, a coordination unit was formed, the sole purpose of which was to collect and analyze information. In order to ensure participation and provide for wide information base the unit included members of CARE, the ministry, SACP and the Bulgarian Donor Forum.

The complexity of the program required a complex and varied (from item to item) system of monitoring and recording the distribution process. From the beginning of the program a Monitoring and Evaluation methodology was developed to ensure the systematic efforts for keeping track of the entire process.

Monitoring instruments include (depending on the type of item);

- Letters – from municipalities, institutions, individuals, etc. Every communication between the team and recipients was documented in writing to ensure that proper record of the decision making process is kept. All requirements, alteration of recipient lists, actualization of information etc. is filed.
- Reports from monitoring visits – monitoring teams were asked to write a report after each visit, containing but not limited to the following type of information:
  - Date
  - Locations visited
  - Official contacted
  - Individuals / institutions visited
  - Observations
  - Recommendations
- The corrected list of recipient received after monitoring visits conducted by the local structures of the Agency for Social Assistance. At a certain point it became clear that in some place the information supplied by the Municipalities cannot be completely trusted.

We have therefore asked the Agency for Social Assistance to help us confirm the information we had.

- Distribution lists – from the delivery of bed sets and blankets as well as emergency food products and water;
- Handover protocols;
- Transfer of title agreements;
- Pictures;
- Questionnaires with local structures of the Agency for Social Assistance which distributed bed sets and blankets – aiming to establish to what extent was the information we had correct, and to what extent was the assistance useful;
- Questionnaires with the recipient institutions.

Following the distribution process, the M&E Officer of CARE Bulgaria conducted a qualitative survey and evaluation of the impact and effectiveness of the response activities. This accounted for distribution monitoring reports, as well as all data collected through monitoring instruments. The M&E Officer together with the Project Manager on the recommendation of the Monitoring and Distribution Officers chose several case studies and conducted an in-depth qualitative evaluation to assess the efficiency and effectiveness of activities in terms of organization, internal and external participation and impact.

***2) Respond promptly and in a non-arbitrary manner to complaints and signals for abuse or misuse of assistance;***

Despite all our efforts there have been several complaints and signals of abuse or misuse of assistance. For the entire duration of the program there have been less than twenty signals: on a couple of occasions information reached us that delivered household appliance were sold by the recipients, several more complaints were received from people who have not received assistance and wondering why, and a couple more wondering in general as to the criteria by which the assistance was distributed. For the entire program the overall number of complaints is no more than 10. There have been no complaints from institutions as to what they are receiving. Of course all wanted more, but as previously said this is due to the generally harsh situation they are in.

It should be noted that some of these grievances and reports of abuse and misuse were anticipated in advance. In fact several factors can be identified as influencing the level of problems related to the distribution of assistance:

- Correctness of the initially submitted needs: Unfortunately, not all municipalities took enough care to provide accurate information. This subsequently created problems since the recipient list provided by the municipalities were the grounds on which we planned the action. Main issues were:
  - Insufficient attention paid to what was requested of them – some of the responsible officials told us that at the time the information was collected they thought that this “was just another statistics”;
  - Due to negligence or deliberately, there were case were the lists included household, in no way affected by the floods;
  - Similarly, due to negligence or deliberately, there were also case were not all people affected were included in the list.

- Change of the situation: unfortunately, some time has passed between the collection of information and the actual delivery of the assistance. In the elapsed period the situation on the ground has changed, and we were not able to receive complete actualization of the needs. Despite all our efforts to that end, not all municipalities considered our request seriously.

All complaints were treated with due respect and attention. Most of them were monitored on the ground, by the distribution monitoring officers. The concrete actions taken depended on each particular case and ranged from simple letter explaining the program's criteria, to including the household in the recipients' lists and providing assistance in case enough evidence is provided that injustice has been done.

Another activity which lead to upset actors was the tendering and procurement. The procedures observed are very strict and thus effective. All steps of the process were documented thoroughly and austerely. Evaluation commissions included members from the Ministry of State Policy for Disasters and Accidents and the State Agency for Civil Protection as the main beneficiaries of the program. All complaints or questions received from non-winning vendors were answered in a diligent and timely manner.

### ***3) Ensure transparency of action, and visibility of the contribution of the American people.***

CARE has exerted a substantial effort to publicize USAID's assistance operations in Bulgaria. All markable items were marked to visualize the contribution of the American people. The pump station which received equipment, as well as the Primary School in Zlatna Panega were provided labels commemorating the assistance provided under the program.

Together with the handover documentation, recipients (both households and institutions) and municipal officials present at site received information about the program. In many occasions, following the distribution of assistance broad information was published in local press about the project and the particular assistance provided. Such publications were issued in Sozopol Municipality, Kardzhali Municipality, Nedelino Municipality, Velingrad Municipality etc.

At the beginning of the distribution process, a public event was organized on site with the participation of the MSPDA, the Embassy and CARE International Bulgaria in Lesichovo. The idea of the event was to also present the distribution procedure and the mechanisms for ensuring transparency and accountability to the media.

Finally upon completion of a press conference was organized to present the program's results and achievement. *For more detail please find attached the Press conference report.*

### **B. Provide success stories, if available, which illustrate the direct, positive effects of the program on individuals, families or communities**

The success of the program grows from the fact that up to now, never has such a large scale community based assistance program been implemented. In the beginning it seemed like a fairytale – something we read in the newspapers and watch on TV, but never expect it would happen to us.

With Ministry for State Policy for Disaster and Accidents, only a few months old, it was surprising to find the level of support they provided for the implementation of the program. It was clear that finally a governmental body takes responsibility for the population's safety and is interested to help us implement successful and efficiently the program because it helps the people who suffered the most.

Although there is no official and permanent coordination mechanism developed to facilitate exchange of information about the needs of the people, and the provided assistance with the efforts of all parties involved, such a mechanism was created temporarily to suit the needs of the program and avoid duplication of aid. Its usefulness became clear and the practice of such partnership between government and non-governmental organizations follows best international practices and is needed on a permanent basis.

Despite all problems encountered it was rewarding to see the tears in peoples eyes when they receive they small cooking stove. In moments like that one finds the reason, not to stop all efforts, just because somebody, some ruthless recipient has decided to send their assistance to by booze. And even more admiration deserves the mayor of Mihilitsi, Hisar Municipality, who after hearing one of the recipients has sold the assistance, ran around the country to return the appliances so that someone more in need may receive them.

But it is the institutions that manifested the biggest appreciation. In some small villages, where the inventory has not changed since the building of the school, the assistance provided, however small was like an unexpected blessing. To the last moment, school teachers and directors say, they did not believe that assistance will really be brought to them. The comment one school director from Razgrad District wrote on the assessment questionnaire says it all: "You are like the sun to the flowers!"

**C. Explain how unforeseen circumstances effected overall program performance compared to original assumptions, if applicable. Further, explain how activities were accordingly adjusted or re-targeted.**

- The delay of the program from the initial plan was caused by the difficulties incurred in gathering the information, which on the other hand delayed the development of the final parameters of the procurement procedures, and thus the purchase itself. Whenever possible the team has tried to execute activities (information collection and procurement) simultaneously.
- The long time elapsing in between the initial collection of information and the actual delivery of the assistance items, further caused problems in terms of changing situation on the ground. This has been one of the few criticisms from recipient surfacing in the post-action evaluation.
- The delivery of some items took longer than expected, due to the large quantities required. In other cases (as with the big pumps for the pump stations) the reason was manufacturing time, which was unanticipated long. These delays required that we request a "no-cost" extension of one month, within which all deliveries were executed.
- During the process of household appliance distribution, there have been signals, about recipient selling assistance received. This bothering information, led to the rethinking of

the programs priorities and re-visiting in the midst of distribution the assessment of the need of the population. The delivery was temporarily interrupted while the situation in the remaining locations is clarified and needs are confirmed. Although this action achieved its objective, it delayed the distribution of the household appliances.

- An unanticipated obstacle arose while procuring professional kitchen equipment. The budgeted price levels turned out to be two – three times lower than the actual market prices. This caused a rethinking of the initial plan for distribution and negotiations with the vendors to see whether any variations are possible. Fortunately, compromise was reached and all planned schools receive the necessary equipment.
- During implementation, the USD/BGN exchange rate was constantly fluctuating, which provided some uncertainty regarding the availability of funds, given the fact that all the purchases were done with BGN. For the financial reporting, all expenses of a respective month have been turned into USD according to the exchange rate of the Bulgarian National Bank on the last day of the same month.